

FAQ

InfraSolution X Manager – X-ISM

1. What is InfraSolution X Manger – X-ISM?

InfraSolution X Manager X-ISM is a LICENSED cabinet management software to monitor up to 3000 cabinets remotely.

Each InfraBox connects a pair of smartcard handles to secure the cabinet access control.

Each InfraBox can also connect a variety of sensors to provide an environmental monitoring solution.

To enhance the functionality, up to 1920 x kWh PDU / 960 x Fan Unit can be monitored through InfraSolution X Manager as well.

Up to 100 concurrent users can access the management software remotely to achieve the demand of multi-user / multi-tasking in nowadays' time sharing data center operation.

2. What OS platform does X-ISM support?

MS Windows 2008 Server Standard edition with SP2 (32 & 64 bit, English edition only)
MS Windows 2008 Server R2 Standard edition with SP1 (English edition only)

3. What is the login name & password of default administrative account?

Default login name “ admin “ & password “ admin “

4. How many cabinets & remote clients does X-ISM support?

3,000 cabinets and 100 remote clients (max.)

5. How can I receive the alarm email?

- Enable email alert in System Setup
- Configure mail server setting in System Setup
- Enable email alert in User Setup
- Enable email alarm in Cabinet IP configuration

6. After close the web browser, I cannot login the software UI again using the same user account immediately?

Ensure clicking the “ logout “ button to exit. If clicking the “ close “ button, you need to wait around 1 min before you can login again.

InfraBox

1. Does the InfraBox has dual power input?

Yes (MUST order before delivery)

2. How many PDUs does InfraBox support?

4 PDUs max. (for InfraBox X-2000 only)

3. How many fan units does InfraBox support?

2 fan units max. (for InfraBox X-2000 only)

Sensors

1. How accurate is the Temp. & Humid sensor?

It is accurate to +/- 0.5 C (typical) and +/- 4.5% RH (typical)

2. How accurate is the Temp. sensor?

It is accurate to +/- 1.0 C (typical)

3. What is sensitivity of smoke sensor?

0.15 ~ 0.3 dB/m

4. What is the detection radius of shock sensor?

3.5m

5. What is the lumen of the LED light bar?

250

6. How long is the LED light bar ON after the handle lock is released?

within 10 seconds

Others

1. Can I use a notebook computer as a management PC?

Yes, but ensure the power adapter is plugged in & power ON.

2. Where can I find the Catalogue / User manual / Model list of InfraBox?

Please visit www.austin-hughes.com

3. How can I get a further support?

Please send an email to support@austin-hughes.com or sales@austin-hughes.com