

dedicated KVM switch and rackmount screen technology

User Manual





Designed and manufactured by Austin Hughes

Legal Information

First English printing, March 2025

Information in this document has been carefully checked for accuracy; however, no guarantee is given to the correctness of the contents. The information in this document is subject to change without notice. We are not liable for any injury or loss that results from the use of this equipment.

Safety Instructions

Please read all of these instructions carefully before you use the device. Save this manual for future reference.

- Unplug equipment before cleaning. Don't use liquid or spray detergent; use a moist cloth.
- Keep equipment away from excessive humidity and heat. Preferably, keep it in an air-conditioned environment with temperatures not exceeding 40° Celsius (104° Fahrenheit).
- When installing, place the equipment on a sturdy, level surface to prevent it from accidentally falling and causing damage to other equipment or injury to persons nearby.
- When the equipment is in an open position, do not cover, block or in any way obstruct the gap between it and the power supply. Proper air convection is necessary to keep it from overheating.
- Arrange the equipment's power cord in such a way that others won't trip or fall over it.
- If you are using a power cord that didn't ship with the equipment, ensure that it is rated for the voltage and current labelled on the equipment's electrical ratings label. The voltage rating on the cord should be higher than the one listed on the equipment's ratings label.
- Observe all precautions and warnings attached to the equipment.
- If you don't intend on using the equipment for a long time, disconnect it from the power outlet to prevent being damaged by transient over-voltage.
- Keep all liquids away from the equipment to minimize the risk of accidental spillage. Liquid spilled on to the power supply or on other hardware may cause damage, fire or electrical shock.
- Only qualified service personnel should open the chassis. Opening it yourself could damage the equipment and invalidate its warranty.
- If any part of the equipment becomes damaged or stops functioning, have it checked by qualified service personnel.

What the warranty does not cover

- Any product, on which the serial number has been defaced, modified or removed.
- Damage, deterioration or malfunction resulting from:
 - Accident, misuse, neglect, fire, water, lightning, or other acts of nature, unauthorized product modification, or failure to follow instructions supplied with the product.
 - $\hfill\square$ Repair or attempted repair by anyone not authorized by us.
 - □ Any damage of the product due to shipment.
 - □ Removal or installation of the product.
 - $\hfill\square$ Causes external to the product, such as electric power fluctuation or failure.
 - $\hfill\square$ Use of supplies or parts not meeting our specifications.
 - \Box Normal wear and tear.
 - $\hfill\square$ Any other causes which does not relate to a product defect.
- Removal, installation, and set-up service charges.

Regulatory Notices Federal Communications Commission (FCC)

This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to Part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference in business, industrial and commercial environments.

Any changes or modifications made to this equipment may void the user's authority to operate this equipment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Re-position or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

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MU-IP1613	MU-IP1624
MU-IP3213	MU-IP3224

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< Part. 2 > Matrix Cat6 KVM

MU-1602	MU-1603	MU-1604
MU-3202	MU-3203	MU-3204

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Before Installation

- It is very important to mount the equipment in a suitable cabinet or on a stable surface.
- Make sure the place has a good ventilation, is out of direct sunlight, away from sources of excessive dust, dirt, heat, water, moisture and vibration.

Unpacking

The equipment comes with the standard parts shown in package content. Check and make sure they are included and in good condition. If anything is missing, or damaged, contact the supplier immediately.

Installation for standalone KVM







- Install each bracket using screws provided shown in **Figure 1**.
- Fix the KVM into the rack





MU-IP1613



MU-IP3213



MU-IP1624



< 1.2 > KVM port & Cat6 dongle connection

Matrix Cat6 IP KVM



Cat6 Dongle

Resolution Support	Frequency (Hz)
1920 x 1080	60
1600 x 1200	60
1440 x 900	60
1280 x 1024	60
1024 x 768	60 / 70 / 75

< 1.3 > IP, Remote & Local console connection Matrix Cat6 IP KVM



IP Console

Resolution Support	Frequency (Hz)
1920 x 1080	60
1920 x 1200	60
1600 x 1200	60
1280 x 1024	60
1024 x 768	60

Remote Console

Resolution Support	Frequency (Hz)	Max. Cat6 Cable Length (M)
1920 x 1080	60	50
1920 x 1200	60	50
1600 x 1200	60	100
1440 x 900	60	100
1280 x 1024	60	150
1024 x 768	60 / 70 / 75	150

How to use a receiver to connect a remote console

Matrix Cat6 IP KVM



The receiver provides a hotkey function for remote console. Please refer to P.21



< 1.4 > Connect to IP console

Please make sure to follow the below steps to setup your KVM IP properly.

I. Configure the target server

The target server is the server that connected to the IP KVM Switch. Before use IP remote access, you need to turn off mouse acceleration of all target servers. Please refer to below for Windows operating system.

Mouse setting

From the Control Panel, double-click the Mouse icon to open the Mouse Properties dialog box.

- Move the pointer speed slider to the default of 50%.
 (the middle of the slider or the sixth tick from the left).
- 2. Uncheck "Enhance pointer precision".
- 3. Uncheck "Automatically move pointer to the default button in a dialog box" & "Display pointer trails".
- 4. Windows enables mouse acceleration by default. Make sure you are logged in to windows to check mouse synchronization.
- 5. Mouse acceleration can only be turned off on a per Windows user basis. If you log in to Windows with a different user name, then you will have to configure mouse properties separately for that user as well.

		Deister Ostisse		
Buttons	Pointers	Pointer Options	Wheel Hardware	
Motion				
	Select	a pointer speed:		
13	0		E	
	Slow		Fast	
	🗌 Enh	ance pointer preci	sion	
Snap T	·0			
		motionly move as	inter to the default butter in a	
		og box	inter to the default button in a	2
-	6			
Visibili	ty			
N	Disc	olay pointer trails		
1 and a			1022	
	Short		Long	
		e mainten udeila turi		
		e pointer while typi	ng	
6				
9	Sho	w location of point	er when I press the CTRL key	/
		(OK Cancel	Apply

Change display scaling setting 100%

- 1. Open Settings.
- 2. Click on System.
- 3. Click on Display.
- 4. Under the "Scale and layout" section, select the scale 100%.

100		-	-11	-
	Display			
and and a second second	Windows HD Criter			
-	Berne gan van dentgelaner (Bran WD-den gener 1974)			
🗢 Terin	Scale and levout			
W Lost.	Organization and an and also have			
TJ NIROSANA	60% ilkumiteradi			
d Annone	Address of the lot of the			
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at temp	Containe -			

II. Logging in to IP KVM

The default IP address is as below: IP address: 192.168.1.22 Subnet mask: 255.255.255.0 Gateway: 192.168.1.1

IP KVM model with single IP port:

- Default address 192.168.1.22

IP KVM model with dual IP ports:

- The 1st IP address 192.168.1.22
- The 2nd IP address 192.168.1.23

To log in to the IP KVM do as follows:

1. Open the browser on the client, in the address bar, enter the default IP KVM address (192.168.1.22)

Login Name		
Eliter cogin	Name	
Password		
Enter Paint	vortf	
	Login	

- 2. In login dialog box, enter the user name and password, then click **Login**, the default user name is **super** and the default password is **pass**.
- 3. The IP KVM GUI is displayed, and the navigation bar is on left-side.

CyberView [™]	Home	Logout
Control × Remote Console	Remote Console Preview	
🐴 User Management		
Remote Console		
Opvice Settings		
₩ Maintenance	A range of the second s	
	Remote Console Resolution: 1920x1080 Connect	
AUSTIN HUGHES Design. Manufacturing. Global Services.	Copyright 2021 - Ail Rights Reserved - Austin H	lughes Electronics

III. Configure Remote Console Resolution

The IP remote console displayed on the HTML5-based browser support multiple types of resolution, with a maximum of 1,920 x 1,200.

Click **Remote Console** and then **Resolution**, the Remote Console Video page is displayed, select the same resolution as target servers, click **Apply** to save the resolution.

CyberView [™]		Home	Logout
Control	Remote Console Video		
술 User Management			
Resolution Set	1920x1200 ~		
📩 🗖 Remote Console 🗸 🗸	1920x1200		
	1920×1080		
Resolution	Apr 1600x1200		
	1440x900		
Button Keys	1280x1024		
Contraction Device Settings	1280×720 1024×768		
Go Device Settings	800x600		
	640x480		
🔀 Maintenance	a service as		

IV. Launch remote console

Click **Control** and then **Remote console**, the Remote console Preview is displayed, then Click **Connect**, the remote console opens in a separate windows.

When first start, the local mouse is not synchronized with the remote mouse, it appears at a distance to each other, press the **Mouse Sync** once (positioning top left corner), the mouse will align.



< 1.5 > IP Console Firmware Update

Firmware Update Steps

- 1) Download the latest IP KVM firmware from the link <u>http://www.austin-hughes.com/resources/software/kvm-switch</u>
- 2) Login the IP KVM
- 3) Click < Maintenance >
- 4) Click < Update Firmware >
- 5) Click < Browse > to select the firmware file
- 6) Click < Update >

CyberView	Home Logout
Control	Update Firmware
x ⁴ , User Management	
9 Remote Console	This may take some minutes. Please do NOT power off the device while the update is in program! After a successful update, the device will instart automatically.
Q ₀ Device Settings	Browner, No Ne sourced
🔀 Maintenance -	
Device	Lipdam
Event Log Backup & Reatore	
Update Firmware	
AUSTIN HUGHES Deep Revolutions Cake bernes	Copyright 2001 - All Highls Howeved - Austin Highlan Lindonsia Lid.

< 1.6 > KVM Cascade

- Cascade up to 8 levels, 256 servers
- Cascading multiple KVM with CMC-8 cascade cable.

Cascaded KVMs from level 2 to 8 must be the models of MU-1602 / MU-3202 or M-802 / M-1602.

When multiple matrix KVMs cascade together, the master KVM at level 1 will take all control of other Expansion KVM switches (e.g. level 2 to 8).

The slave matrix KVM will be as a port expansion module of the master matrix KVM, the original remote console on Expansion KVM will be sacrificed and disabled.





CMC-8

8ft Matrix KVM cascade cable

< 1.7 > Specifications

Matrix Cat6 IP KVM

		MU-IP1613	MU-IP1624	
		MU-IP3213	MU-IP3224	
	KVM Port			
	Number of ports :	16 or 32		
	Connector :	RJ-45		
	Connectivity :	DVI-D / VGA connector dongle up to 40 meters (132 feet) via Cat6 / Cat5 cable		
	Local Console			
	Monitor port :	DB15-pin VGA		
	Keyboard & mouse port :	2 x USB type connector for key	/board & mouse	
	Resolution support :	16: 9 - max. 1920 x 1080		
		16:10 - max. 1920 x 1200		
		4: 3 - max. 1600 x 1200		
	Cat6 Remote Console			
	Number of remote port :	1		
	Monitor port :	DB15-pin VGA		
	Keyboard & mouse port :	2 x USB type connector for key	/board & mouse	
	Remote I/O :	RJ45 via Cat5 / Cat5e / Cat6 c		
	Resolution support :	16: 9 - max. 1920 x 1080		
		16:10 - max. 1920 x 1200		
		4: 3 - max. 1600 x 1200		
	IP Remote Console			
		1 for MU-IP1613 / MU-IP3213	3	
	Number of IP console :	2 for MU-IP1624 / MU-IP3224	1	
	User management :	15-user login, 1 x active user		
	Browser :	Chrome, Firefox, Edge, etc.		
	Security :	TLS 1.3, AES, LDAP, Active Di	rectory (AD), HTTP(s)	
	IP Access :	RJ45 Ethernet per IP console		
	Resolution support :	16: 9 - max. 1920 x 1080		
		16:10 - max. 1920 x 1200		
		4: 3 - max. 1600 x 1200		
	Expansion :	Up to 256 servers by 8-level ca	ascade	
	Compatibility			
	Hardware :	HP / IBM / Dell PC, Server	and Blade Server	
		SUN / Mac		
_	OS Support :	Windows / Linux / Unix / Mac OS		
	Power			
	Input :	AC power adapter		
_	Consumption :	Max. 34W		
	Compliance			
	EMC :	FCC & CE		
	Safety :	CE / LVD & UKCA		
_	Environment :	RoHS3 & REACH / WEEE	-	
	Environmental	Operating	Storage / Non-operating	
	Temperature :	0 to 55°C degree	-20 to 60°C degree	
	Humidity :	10~90%, non-condensing	5~90%, non-condensing	
	Altitude :	16,000 ft	40,000 ft	
	Shock :	-	10G acceleration (11ms duration)	
_	Vibration :	-	10~300Hz 0.5G RMS random vibration	
	Product Information			
	Dimension (W x D x H) :	443 x 171 x 44 mm / 17.4 x 6	5.7 x 1.73 inch	
_	Net weight:	3 kg / 6.5 lb		
	Packing Information			
	Dimension (W x D x H) :	500 x 400 x 140 mm / 19.7 x	15.8 x 5.5 inch	
	Gross weight:	5 kg / 11 lb		







Matrix Cat6 KVM

MU-1602



MU-3202

MU-1603



MU-3203



MU-1604



< 2.2 > KVM port & Cat6 dongle connection

Matrix Cat6 KVM



Cat6 Dongle

Resolution Support	Frequency (Hz)
1920 x 1080	60
1600 x 1200	60
1440 x 900	60
1280 x 1024	60
1024 x 768	60 / 70 / 75



Remote Console

Resolution Support	Frequency (Hz)	Max. Cat6 Cable Length (M)
1920 x 1080	60	50
1920 x 1200	60	50
1600 x 1200	60	100
1440 x 900	60	100
1280 x 1024	60	150
1024 x 768	60 / 70 / 75	150

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CMC-8

8ft Matrix KVM cascade cable

< 2.5 > Specifications

		MU-1602	MU-1603	MU-1604	
		MU-3202	MU-3203	MU-3204	
■ K	VM Port				
Ν	umber of ports :	16 or 32	16 or 32		
C	onnector :	RJ-45	RJ-45		
C	onnectivity :	DVI-D / VGA	A connector dongle up	to 40 meters (132 feet) via Cat6 / Cat5 cable	
Le	ocal Console				
Μ	lonitor port :	1 x DB15-pi	n VGA		
K	eyboard & mouse po	t : 2 x USB typ	e connector for keybo	ard & mouse	
R	esolution support :	16: 9 - max	. 1920 x 1080		
		16:10 - max	. 1920 x 1200		
			. 1600 x 1200		
	at6 Remote Console				
N	umber of remote port		02 / MU-3202		
			03 / MU-3203		
			04 / MU-3204		
	lonitor port :	DB15-pin V			
	eyboard & mouse po		e connector for keybo		
	emote I/O :		1020 x 1020	e up to 500 feet	
R	esolution support :		. 1920 x 1080 . 1920 x 1200		
			. 1920 x 1200 . 1600 x 1200		
F	xpansion :		ervers by 8-level casca	ade	
	ompatibility	00102003			
	ardware :		/ Dell PC, Server an	d Blade Server	
		SUN / Mac			
_	S Support :	Windows /	Linux / Unix / Mac	OS	
	ower				
	iput :	-	AC power adapter		
	onsumption : ompliance	Max. 20W			
	MC :	FCC & CE			
	afety :	CE/LVD &	UKCA		
	nvironment :		REACH / WEEE		
	nvironmental	Operating		Storage / Non-operating	
	emperature :	0 to 55°C de	egree	-20 to 60°C degree	
Н	umidity :		n-condensing	5~90%, non-condensing	
	ltitude :	16,000 ft	, , , , , , , , , , , , , , , , , , ,	40,000 ft	
S	hock :	-	i	10G acceleration (11ms duration)	
Vi	ibration :	-		10~300Hz 0.5G RMS random vibration	
P	roduct Information		·		
D	imension (W x D x H): 443 x 171 x	44 mm / 17.4 x 6.7 >	(1.73 inch	
N	et weight:	3 kg / 6.5	b		
■ Pa	acking Information				
D	imension (W x D x H	: 500 x 400 x	140 mm / 19.7 x 15.	8 x 5.5 inch	
G	ross weight:	5 kg / 11 ll	0		

< Part 3 > Usage < 3.1 > KVM Button

Power ON

- Turn off all servers and KVM switches
- Make sure all cables / connectors are properly connected
- Recommend Power ON sequence is monitor, KVM switch finally computer

Select the bank from 1 to 8

Front Panel - Port LED Indications

16 ports

Bank button



< 3.2 > Password

The password is enabled by default, the default password is "00000000" eight zeros (**Do not use "0" on number pad**)

Enable password

- 1. Press the KVM hotkey Scroll Lock + Scroll Lock + U
- 2. Logout the KVM by pressing the hotkey Scroll Lock + Scroll Lock + P
- 3. In SUPERVISOR level, enter "00000000" eight zeros in user name & password field (Do not use "0" on number pad)
- In USER level, press Space bar + Enter in user name & password field Remark: Automatic logout after 10 minutes of inactivity

■ Set your own user name & password

- 1. Login the KVM in SUPERVISOR level by pressing "00000000" eight zeros in user name & password field
- 2. Call KVM OSD menu by pressing the KVM hotkey **Scroll Lock + Scroll Lock + Space Bar**
- 3. Press **F1** to the MAIN MENU
- 4. Select "USER SECURITY"
- 5. Set password in SUPERVISOR & USER level
 - a. In the left-top row "S" (SUPERVISOR), press Enter to set your own user name & password
 - b. In the row 1 to 8 (USER), press Enter to set your own user name & password
- 6. Press Enter to save the setting or press Esc to cancel the editing without any change

Remark: a. Blank has underscore, while SPACE doesn't have

b. Press any alphanumeric key to move to next input item. SPACE is treated as a valid character

■ Change your password

- 1. Login the KVM in SUPERVISOR level by pressing your own user name & password
- 2. Call KVM OSD menu by pressing the KVM hotkey Scroll Lock + Scroll Lock + Space Bar
- 3. Press F1 to the MAIN MENU
- 4. Select "USER SECURITY"
- 5. Change password in SUPERVISOR & USER level
 - a. In the left-top row "S" (SUPERVISOR), press Enter to change your user name & password
 - b. In the row 1 to 8 (USER), press **Enter** to change your user name & password
- 6. Press **Enter** to save the setting or press **Esc** to cancel the editing without any change

Remark: a. Blank has underscore, while SPACE doesn't have

b. Press any alphanumeric key to move to next input item. SPACE is treated as a valid character

■ Disable your password

- 1. Press the KVM hotkey Scroll Lock + Scroll Lock + U
- 2. Logout the KVM by pressing the KVM hotkey Scroll Lock + Scroll Lock + P
- 3. You don't need user name & password to access the KVM OSD menu

Forget your password

Please contact your supplier for further support

Remark:

- You must press the KVM hotkey within 2 seconds
- A beep sound will be heard for successful entering KVM hotkey

OSD Menu	PORT NAME		
	BANK:1 F1:MENU 01☆ SYSTEM 01 ∞ 02☆ SYSTEM 02 03☆ SYSTEM 02 03☆ SYSTEM 03 04☆ SYSTEM 04 05☆ SYSTEM 05 06☆ SYSTEM 06 07☆ SYSTEM 07 BANK SELECT 00		
	08☆ SYSTEM 08 USER : SUPERVISOR SCAN TIME : 10 SEC FW1V3		
<u>OSD operation</u>			
next to the system name	The PC is powered on		
next to the system name	The PC is selected		
<u>F1</u>	Access F1 MAIN MENU		
F2	Logout the OSD menu		
F3	Previous menu		
Esc	Cancel / Quit		
Enter	Complete / Switch to selected port		
★ / ↓	Switch to previous or next port		
PgUp/PgDn	Switch to previous bank or next bank Display port 01 ~ 08 / 09 ~ 16 / 17 ~ 24 / 25 ~ 32		

F1 Main Menu	MAIN MENU 🖘 X	
	SELECT OPTION :	
	01 LANGUAGE	
	02 PORT NAME EDIT 03 PORT SEARCH	
	04 USER SECURITY	
	05 ACCESS LIST	
	06 HOTKEY	
	07 TIME SETTINGS 08 OSD MOUSE	
	08 OSD MOUSE	
01 LANGUAGE	OSD language change	
02 PORT NAME EDIT	Define port name	
03 PORT SEARCH	Quick searching by port name	
04 USER SECURITY	Change password	
05 ACCESS LIST	Define user access authority	
06 HOTKEY	Change hotkey	
07 TIME SETTINGS	Modify scan display time interval	
08 OSD MOUSE	Modify OSD mouse speed	

< 3.4 > KVM Hotkey & Remote Console Hotkey Matrix Cat6 KVM Usage

Local / IP Remote Console Hotkey	Function
Scroll Lock + Scroll Lock + Space Bar	Calling OSD menu
Right-button mouse + Esc	Calling OSD menu
Scroll Lock + Scroll Lock +	Switch to previous port
Scroll Lock + Scroll Lock +	Switch to next port
Scroll Lock + Scroll Lock + PgUp / PgDn	Switch to previous bank or next bank
Scroll Lock + Scroll Lock + Bank no. + Port no.	Switch to specific port
Scroll Lock + Scroll Lock + B	Turn the buzzer ON and OFF * Default the buzzer is ON
Scroll Lock + Scroll Lock + P	Logout the KVM if password security is ON. Show up the status windows
<u>Advance hotkeys (for Supervisor login only)</u>	
Scroll Lock + Scroll Lock + S	Activate auto-scan mode for connected servers *Press any key to exit the auto-scan mode
Scroll Lock + Scroll Lock + R	Reset all the KVM settings to factory default *Except User Security settings
Scroll Lock + Scroll Lock + U	Disable and enable password security *Default security is ON
Scroll Lock + Scroll Lock + L	To enable / disable the screen saving func- tion and 10 minutes auto-logout *Default the screen saving is OFF
 Remarks: Example of "Scroll Lock + Scroll Lock + Bank No. : 1 to 8 Port No. : 01 to 16 e.g. Bank 1 Port 4 : Scroll Lock + Scr e.g. Bank 2 Port 16 : Scroll Lock + Scr You must press the hotkey within 2 seconds A beep sound will be heard for successful er The numeric keypad is not supported, while PgDn, and Enter keys are supports 	roll Lock + 1 + 0 + 4 croll Lock + 2 + 1 + 6 ntering

Cat6 Remote Console Hotkey	Function
Scroll Lock + Scroll Lock + C	Toggle switch between remote & local port
Scroll Lock + Scroll Lock + Q	Turn the buzzer ON & OFF *Default the buzzer is ON
Scroll Lock + Scroll Lock + S	Activate auto-scan mode for remote & local port *The scan time interval is 5 seconds
Scroll Lock + Scroll Lock + A	Auto-adjust the video signal

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