

User Manual

2U Dual Slide Short Depth LED-backlit LCD Console Drawer



Legal Information

First English printing, April 2025

Information in this document has been carefully checked for accuracy; however, no guarantee is given to the correctness of the contents. The information in this document is subject to change without notice. We are not liable for any injury or loss that results from the use of this equipment.

Safety Instructions

Please read all of these instructions carefully before you use the device. Save this manual for future reference.

- Unplug equipment before cleaning. Don't use liquid or spray detergent; use a moist cloth.
- Keep equipment away from excessive humidity and heat. Preferably, keep it in an air-conditioned environment with temperatures not exceeding 40° Celsius (104° Fahrenheit).
- When installing, place the equipment on a sturdy, level surface to prevent it from accidentally falling and causing damage to other equipment or injury to persons nearby.
- When the equipment is in an open position, do not cover, block or in any way obstruct the gap between it and the power supply. Proper air convection is necessary to keep it from overheating.
- Arrange the equipment's power cord in such a way that others won't trip or fall over it.
- If you are using a power cord that didn't ship with the equipment, ensure that it is rated for the voltage and current labelled on the equipment's electrical ratings label. The voltage rating on the cord should be higher than the one listed on the equipment's ratings label.
- Observe all precautions and warnings attached to the equipment.
- If you don't intend on using the equipment for a long time, disconnect it from the power outlet to prevent being damaged by transient over-voltage.
- Keep all liquids away from the equipment to minimize the risk of accidental spillage. Liquid spilled on to the power supply or on other hardware may cause damage, fire or electrical shock.
- Only qualified service personnel should open the chassis. Opening it yourself could damage the equipment and invalidate its warranty.
- If any part of the equipment becomes damaged or stops functioning, have it checked by qualified service personnel.

What the warranty does not cover

- Any product, on which the serial number has been defaced, modified or removed.
- Damage, deterioration or malfunction resulting from:
 - Accident, misuse, neglect, fire, water, lightning, or other acts of nature, unauthorized product modification, or failure to follow instructions supplied with the product.
 - $\hfill\square$ Repair or attempted repair by anyone not authorized by us.
 - □ Any damage of the product due to shipment.
 - □ Removal or installation of the product.
 - $\hfill\square$ Causes external to the product, such as electric power fluctuation or failure.
 - $\hfill\square$ Use of supplies or parts not meeting our specifications.
 - \Box Normal wear and tear.
 - $\hfill\square$ Any other causes which does not relate to a product defect.
- Removal, installation, and set-up service charges.

Regulatory Notices Federal Communications Commission (FCC)

This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to Part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference in business, industrial and commercial environments.

Any changes or modifications made to this equipment may void the user's authority to operate this equipment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Re-position or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

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Before Installation

- It is very important to mount the equipment in a suitable cabinet or on a stable surface.
- Make sure the place has a good ventilation, is out of direct sunlight, away from sources of excessive dust, dirt, heat, water, moisture and vibration.

Unpacking

The equipment comes with the standard parts shown in package content. Check and make sure they are included and in good condition. If anything is missing, or damaged, contact the supplier immediately.

How To Clean Your LCD Monitor

A Caution :

- To avoid the risk of electric shock, make sure your hands are dry before unplugging your monitor from or plugging your monitor into an electrical outlet.
- When you clean your monitor, do not press down on the LCD screen. Pressing down on the screen can scratch or damage your display. Pressure damage is not covered under warranty.
- Use only cleansers made specifically for cleaning monitors and monitor screens. Cleansers not made to clean monitors and monitor screens can scratch the LCD display or strip off the finish.
- Do not spray any kind of liquid directly onto the screen or case of your monitor. Spraying liquids directly onto the screen or case can cause damage which is not covered under warranty.
- Do not use paper towels or abrasive pads to clean your monitor. Using an abrasive pad or any wood based paper product such as paper towels can scratch your LCD screen.

Cleaning Your Monitor

To clean your LCD safely, please follow these steps :

- ① Disconnect the power cord.
- ② Gently wipe the surface using a clean, dry microfiber cloth. Use as little pressure as possible.

Cleaning Tough Marks and Smudges

To remove tough marks and smudges, please follow these steps :

- ① Disconnect the power cord.
- 2 Spray a small amount of non-abrasive cleanser on a microfiber cloth.

Caution : Do not spray or apply any liquids directly onto the monitor. Always apply the solution to your microfiber cloth first, not directly on the parts you are cleaning.

- ③ Gently wipe the surface. Use as little pressure as possible.
- ④ Wait until your monitor is completely dry before plugging it in and powering it up.

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< Part 1 > RKP2417 / RKP2419 Package Content

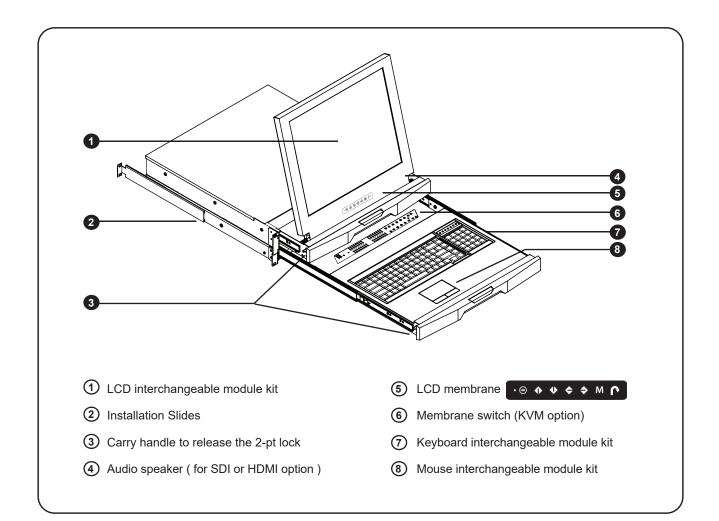


RKP2417 or RKP2419 unit X1

- CB-6A 6ft VGA console cable X 1
- Power cord X1
- M6 screw, cage nut & cup washer X8

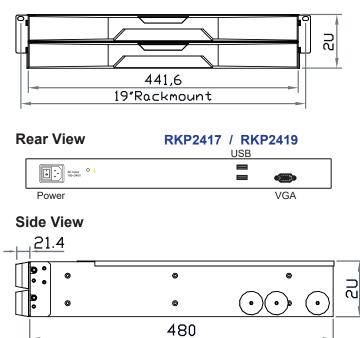
The above package content is only for the single console models. It varies with options such as KVM, SDI, HDMI, DVI-D, AV, Touchscreen & DC power.

< 1.1 > Structure Diagram



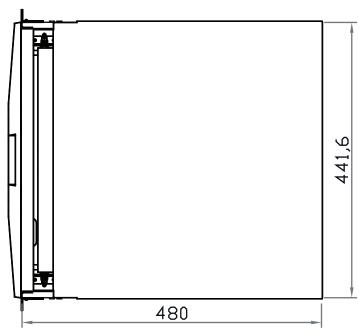
< 1.1 > Dimension

Front View



UNIT : mm 1mm = 0.03937 inch

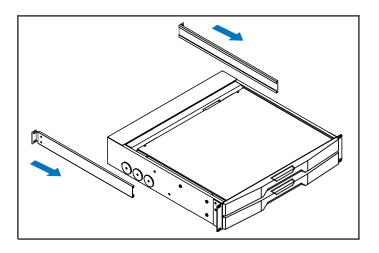
Top View



Model	Product Dimension (W x D x H)	Packing Dimension (W x D x H)	Net Weight	Gross Weight
RKP2417	441.6 x 480 x 88 mm	585 x 620 x 190 mm	20.4 kg 44.9 lb	24.8 kg 54.6 lb
RKP2419	17.4 x 18.9 x 3.5 inch	23 x 24.4 x 7.5 inch	20.5 kg 45.1 lb	24.8 kg 54.6 lb

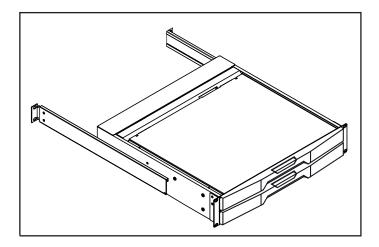
The weight is only for the single console models. It varies with accessories & options .

< 1.2 > Installation - How to install Installation Slides



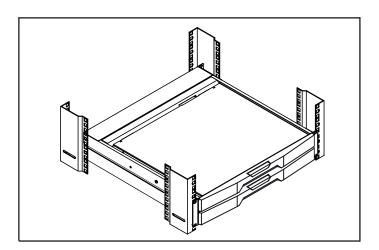


Insert the left and right rear mounting brackets into the LCD console drawer.





- Measure the depth of the front and rear mounting rails.
- Align each rear mounting bracket to a suitable length.

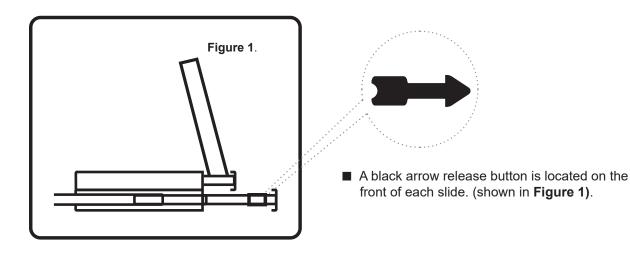


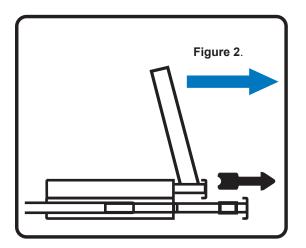
Step **3** Complete the installation

Fix the LCD console drawer into the rack.

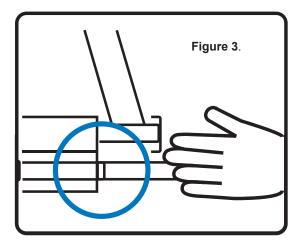


< 1.2 > Installation - How to install Installation Slides





Pull and hold the black arrow button on either side of the LCD console drawer to unlock. (shown in Figure 2).

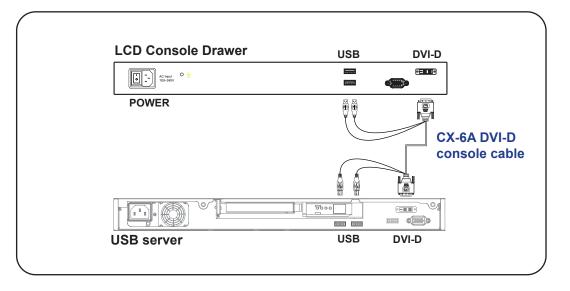


Push the LCD console drawer into the rack. (shown in Figure 3).

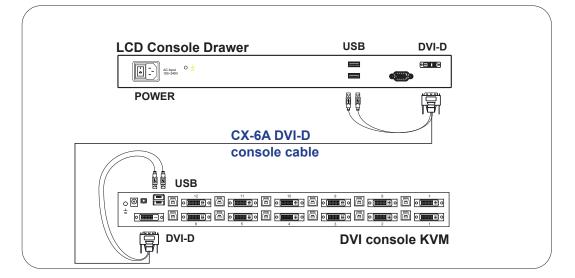
Caution : Keep your fingers away from the slide stop

< 1.3 > Connection to USB Server

via CX-6A cable

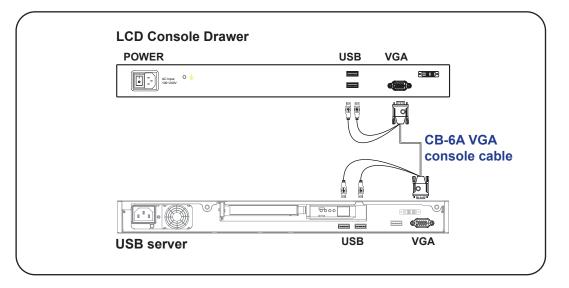


< 1.3 > Connection to external KVM via CX-6A cable

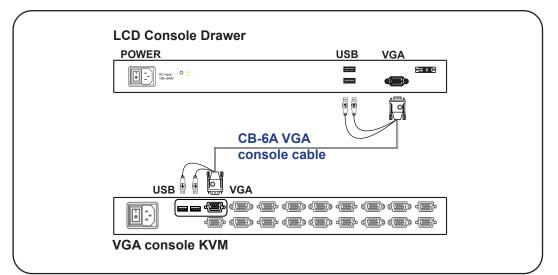


Caution : The LCD console drawer is hot-pluggable, but components of connected devices, such as the servers and KVM switch, may not be hot-pluggable. Plugging and unplugging cables while servers and KVM are powered on may cause irreversible damage to the servers, KVM and LCD console drawer. Before attempting to connect anything to the LCD console drawer, we suggest turning off the power to all devices. Apply power to connected devices again only after the LCD console drawer is receiving power. The company is not responsible for damage caused in this way.

< 1.3 > Connection to USB Server via CB-6A cable



< 1.3 > Connection to external KVM via CB-6A cable



Caution : The LCD console drawer is hot-pluggable, but components of connected devices, such as the servers and KVM switch, may not be hot-pluggable. Plugging and unplugging cables while servers and KVM are powered on may cause irreversible damage to the servers, KVM and LCD console drawer. Before attempting to connect anything to the LCD console drawer, we suggest turning off the power to all devices. Apply power to connected devices again only after the LCD console drawer is receiving power. The company is not responsible for damage caused in this way.

< Part 2 > Specifications / OSD < 2.1 > Product Specifications - RKP2417 / 2419

LCD		RKP2417	RKP2419
Panel	Manufacturer	VNO	VhO
	Panel Size(diagonal)	17-inch TFT color LED-backlit LCD	19-inch TFT color LED-backlit LCD
	Display pixel(dots x lines)	1280 x 1024	1280 x 1024
	Brightness (typ.)	250	250
	Contrast Ratio(typ.)	1000:1	1000:1
	Color	16.7 M	16.7 M
	Viewing Angle(L/R/U/D)	85/85/80/80	85/85/80/80
	Response Time (ms)	5	5
	Dot pitch (mm)	0.264	0.294
	Display Area(mm)	337.92H x 270.33V	376.32H x 301.06V
	Surface treatment	Haze 25%,	Hard-coating
	Surface hardness	3Н	3H
	Backlight Type	LED	LED
	MTBF (hrs)	30,000	30,000

Video	Digital	HDMI	HDMI 1.4, HDCP 1.4
Connectivity		DVI	DVI-D, TMDS single link
	Analog	VGA	Analog 0.7Vp-p
		Composite (BNC)	NTSC & PAL
		S-Video (4-pin)	NTSC & PAL
	Plug & Play	DVI / VGA	VESA EDID structure 1.3
	Synchronization	VGA	Separate, Composite & SOG

Power	Power Supply	Range	Auto-sensing 100 to 240VAC, 50 / 60Hz
	Power Consumption for	Screen ON	Max. 22W
Single	Single Console	Power saving mode	Max. 2W
		Power button OFF	Max. 1W
	Power Consumption	Screen ON	Max. 55W
	with KVM integration	Power saving mode	Max. 34W

* For details, please refer to our KVM rear kit user manuals

Compliance	EMC	FCC & CE
	Safety	CE / LVD & UKCA
	Environmental	RoHS3 & REACH / WEEE

< 2.1 > Product Specifications - RKP2417 / 2419

Environmental	Operating	Temperature	0 to 55°C degree
Conditions		Humidity	10~90%, non-condensing
		Altitude	16,000 ft
	Storage / Non-operating	Temperature	-20 to 60°C degree
		Humidity	5~90%, non-condensing
		Altitude	40,000 ft
		Shock	10G acceleration (11ms duration)
		Vibration	10~300Hz 0.5G RMS random

Physical Specification		RKP2417	RKP2419
Specification	Product(W x D x H)	441.6 x 480 x 88 mm	441.6 x 480 x 88 mm
		17.4 x 18.9 x 3.5 inch	17.4 x 18.9 x 3.5 inch
	Packing(W x D x H)	585 x 620 x 190 mm	585 x 620 x 190 mm
		23 x 24.4 x 7.5 inch	23 x 24.4 x 7.5 inch
	Net Weight	20.4 kg / 44.9 lb	20.5 kg / 45.1 lb
	Gross Weight	24.8 kg / 54.6 lb	24.8 kg / 54.6 lb

* All dimensions stated are subject to change if options are selected / integrated to base model part codes

Applicable	DVI-D / VGA Input	PC Signal	1280 x 1024 x 60 / 75Hz
Format			1280 x 960 x 60Hz
			1280 x 768 x 60 / 75Hz
			1152 x 864 x 75Hz
			1024 x 768 x 60 / 70 / 75Hz
			848 x 480 x 60Hz
			800 x 600 x 60 / 72 / 75Hz
			720 x 400 x 70Hz
			640 x 480 x 60 / 72 / 75Hz
			640 x 400 x 70Hz
			640 x 350 x 70Hz
	HDMI Input	PC Signal	Same as VGA
		Video Signal	720p : 50 / 60Hz
			480p : 60Hz
			576p : 50Hz
		Audio Signal	2ch Linear PCM (32 / 44.1 / 48 KHz)
		Speaker	Dual Stereo Speaker, 2 x 2W

< 2.2 > Standard Keyboard / Mouse Specifications



Ge G keyboard integrated with touchpad

	g
	+
<u> </u>	≓ ∦
	Enter

Gb G keyboard integrated with trackball

Implicit Instruction Implicit



Key force	55 ± 5g
Travelling distance	3 ± 0.3mm
Switch life	> 10 million life cycle time
OS support	Windows / Linux / Unix / Mac OS

Supporting layouts

America	United States					
EMEA	United Kingdom	Germany	France	Russia	Spain	Italy
Asia	Japan	Korea				

< 2.2 > SUN Keyboard / Mouse Options



S keyboard integrated with touchpad

	0 0 0 0
	En Num Help
♠emat ∠ X C Y ^B N M [×] [×] ² <mark>⊕emat</mark> _{Bad} ^{Cuty} ^{Cuty} ^{Cuty}	Undo TFInd TOpen
	Front Dei





	5 5 5 5
<u>, </u>	En Help
	Undor Find Copen
	Front Del Enter

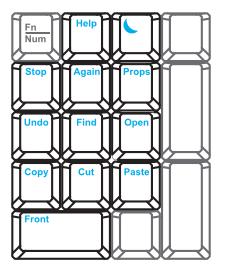


SOLARIS

S keyboard integrated with touchpad / trackball

- Incorporates SUN keys, including Stop, Cut, Paste, Compose, Copy and Help
- 104 key notepad keyboard with full numerical pad and SUN function
- **USB** interface
- US layout only

How to Use "S" Keyboard

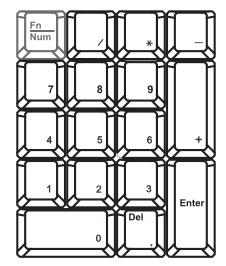


Num LED in Off mode Key pad behaves as a SUN Solar system administration command mode

Audio / Display Keys



F9 Audio : Mute **Display : Degauss**



Num LED in Green mode Key pad behaves as a normal key pad mode

* Please ask your supplier for full details



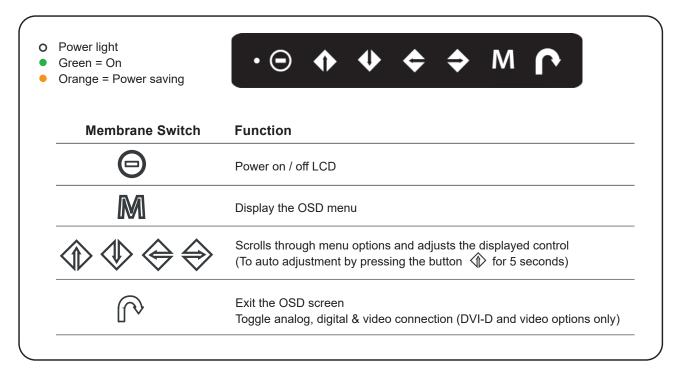
F11 Audio : Decrease volume Display : Decrease contrast



F12 Audio : Increase volume Display : Increase contrast

UM-CV-751-RKP2417-Q225V1

< 2.3 > On-screen Display Operation (OSD)



Select another video input (only available for models with multiple video input) :

- (a) Press the button \bigcap to call up the on-screen video mode on top right corner.
- (b) Use up/down arrow $\langle \!\!\!\! \ensuremath{ } e \rangle \!\!\!\! \ensuremath{ } e \rangle$ to the select the video input
- (c) Press the button M to confirm the selection

< 2.3 > On-screen Display Operation (OSD)

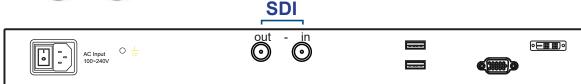
		Ver: G56SN2	0SSTD701	1024 x	768 59.8Hz		
			Image				
			Brightness		50		
Contrast 50							
	Color Temp User						
			Red		255		
			Green		255		
		Misc	Blue		255		
OSD Configurat	ion Page	Adjust: ← →	Select: ♠ ♦	Set: ⊛/∎	Exit: ℃		
	Image: for the brightness, cont	trast, color ter	np, red, green, a	nd blue			
	-						
	for the brightness, cont	oosition, V pos	ition, phase and	clock			
	for the brightness, cont Geometry: for the auto adjust, H p Video:	position, V pos	ition, phase and	clock			

< Part 3 > Options < 3.1 > Options : 3G / HD / SD-SDI input



Austin Hughes' SDI input is an ideal solution for the broadcastgrade video and high resolution CCTV market.

Designed for use with CyberView displays, a SDI input module can support up to 1080p @60Hz resolution without using additional space or power and it comes standard with a 2-year warranty.



INPUT	3G-SDI IN	BNC x 1 / 0.8Vp-p (75 ohm)
	3G-SDI OUT	BNC x 1 / Active through, equalized & relocked

Standard Compliance	Video	SMPTE 425M / 274M / 296M / 125M ITU-R BT.656
	Audio	SMPTE 299M / 272M-C

Compatible Video Format	3G-SDI	1080p 1080p 1080i 720p	@60 / 50Hz, 4:2:2 @30 / 25 / 24Hz, 4:4:4 @60 / 50Hz, 4:4:4 @60 / 50Hz, 4:4:4
	HD-SDI	1080p 1080i 720p	@30 / 25 / 24Hz, 4:2:2 @60 / 50Hz, 4:2:2 @60 / 50Hz, 4:2:2
	SD-SDI	480i	@60Hz, 4:2:2
	ITU-R BT.656	576i	@50Hz, 4:2:2

Compatible Audio Format	3G-SDI	48kHz, 16 / 20 / 24 bit, 2 CH, Synchronized Video
	HD-SDI	48kHz, 16 / 20 / 24 bit, 2 CH, Synchronized Video
	SD-SDI	48kHz, 16 / 20 / 24 bit, 2 CH, Synchronized / Asynchronized Video

Max. Transmission Distance	3G-SDI	150m at 2.97Gb/s
75 ohm coaxial cable	HD-SDI	250m at 1.485Gb/s
	SD-SDI	480m at 270Mb/s

< 3.2 > Options : Touchscreen & driver



Projected Capacitive 10-pt Touch screen Specification

	RKP2417			
Model	TPC-10 Multi-touch			
Technology	Projected Capacitive			
Touch Point	10			
Input Type	Finger or Capacitive Stylus			
Resolution	4096 x 4096			
Touch Point Accuracy	± 2 mm			
Response Speed	< 5 ms			
Activation Force	< 5 g			
Surface Hardness	6H			
Light Transmission	> 85%			
Haze	3%↓			
Durability	50 million touches			
Top Layer	1.8 mm Glass			
Bottom Layer	0.7 mm Sensor Glass			
Thickness	2.7 ± 0.1 mm			
Connector	USB			
Compatibility	Linux / Android / Windows / Mac			

Resistive 1-pt / Capacitive 1-pt Touch screen Specification

Model	RKP2417 RKP2419		RKP2417
	TRB e-Resistive		TCB e-Capacitive
Technology	5-Wire Resistive		Capacitive
Touch Point	Sin	gle	Single
Method	Stylus o	r Finger	Finger
Activation Force	≤ 50g / Stylus=R0.8		≤ 50g
Durability	35 million touches		300 million touches
Response Time	15 ms		20 ms
Optical Transmittance	80% ± 3%		93% ±2%
Surface Hardness	3Н		9H
Haze	8% ± 3%		7%
Glass	1.4 ±0.2 mm	3.2 ±0.2 mm	2.8 mm ±10%
Connector	USB Type A		USB Type A
Compatibility	V	ux	

■ USB touchscreen package includes 1 x 6ft USB cable, quick reference guideline and CD disc

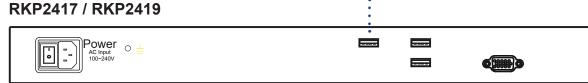
■ For detailed information, please refer to the attached CD disc

■ As the touchscreen unit is not made of toughened glass, please handle it carefully





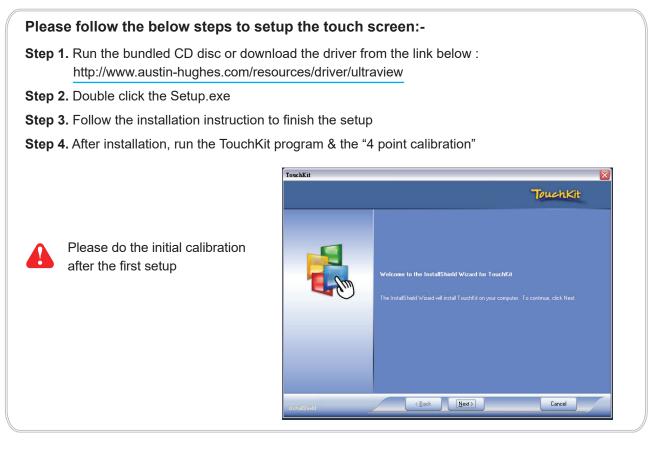
USB Touchscreen



TPC-10 Driver

Connect the USB cable from the USB port on the LCD to a computer. The touch screen supports easy Plug-and-Play operations. There is no need to install additional drivers on the computer.

TRB & TCB Driver



< 3.3 > Options : AV4.4 / HDMI / BNC

- AV4.4 (HDMI 1.4, HDCP 1.4 + DVI-D)
- **HDMI** (HDMI 1.4, HDCP 1.4)
- BNC (S-Video + Composite)

	Audio	S-Video & BNC	HDMI DVI-D
	•	•	• •
AC Input 100-240V	Audio O O in out		

Ω	
•	

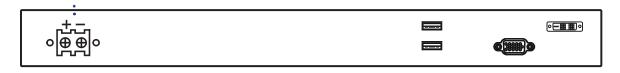
For dual slide 1U / 2U LCD console drawer, the user can only select one of the above three options.

< 3.4 > Options : DC Power



Model	12V	24V	48V	125V	250V
Input rating					
Input voltage:	12-Volt	24-Volt	48-Volt	110-Volt	300-Volt
Input range:	9 ~ 18V	18 ~ 36V	36 ~ 75V	66 ~ 160V	180 ~ 425V
Input current					
- No load	50 mA	50 mA	50 mA	35 mA	10 mA
- Full load	4950 mA	2450 mA	1220 mA	749 mA	600 mA
Output rating					
Output voltage:	12-Volt	12-Volt	12-Volt	12-Volt	12-Volt
Output current:	4.16A	4.16A	4.16A	6.25A	12.5A
Efficiency	84%	85%	85%	91%	86%

DC power



******* For DC power option :

(1) If the unit with LCD, earthing may be required

(2) DC option excludes AC power adapter and power cord.

< Part 4 > KVM Integration < 4.1 > RKP2417 / RKP2419

www.austin-hughes.com/support/usermanual/cyberview/UM-CV-HDMIKVM-KIT.pdf

HDMI	Local	Remote	IP	8-port	-	-
KVM	0	0	0	-801K	-	-

www.austin-hughes.com/support/usermanual/cyberview/UM-CV-DVIKVM-KIT.pdf

DVI-D	○ ▓▓▓ ○	Local	Remote	IP	12-port	-	-
KVM	ð	1	0	0	-1201D	-	-

www.austin-hughes.com/support/usermanual/cyberview/UM-CV-MUKVM-KIT.pdf

Cat6	Local	Remote	IP	8-port	16-port	32-port
Matrix KVM	1	1	1	-	-MUIP1613	-MUIP3213
	1	1	2	-	-MUIP1624	-MUIP3224
	1	1	0	-	-MU1602	-MU3202
	1	2	0	-	-MU1603	-MU3203
	1	3	0	-	-MU1604	-MU3204

www.austin-hughes.com/support/usermanual/cyberview/UM-CV-UKVM-KIT.pdf

Cat6	Local	Remote	IP	8-port	16-port	32-port
Combo KVM	1	0	1	-UIP802	-UIP1602	-UIP3202
	1	1	0	-U802	-U1602	-U3202
	1	0	0	-U801	-U1601	-U3201

www.austin-hughes.com/support/usermanual/cyberview/UM-CV-MKVM-KIT.pdf

DB-15	Local	Remote	IP	8-port	16-port	32-port
Matrix KVM	1	1	1	-MIP813	-MIP1613	-
	1	1	2	-MIP824	-MIP1624	-
	1	1	0	-M802	-M1602	-
	1	2	0	-M803	-M1603	-
	1	3	0	-M804	-M1604	-

www.austin-hughes.com/support/usermanual/cyberview/UM-CV-SKVM-KIT.pdf

DB-15	Local	Remote	IP	8-port	16-port	32-port
Combo KVM	1	0	1	-IP802	-IP1602	-
	1	1	0	-802	-1602	-
	1	0	0	-S801	-S1601	-

Model	Product Dimension (W x D x H)	Packing Dimension (W x D x H)	Net Weight	Gross Weight
RKP2417 with KVM	441.6 x 480 x 88 mm	585 x 620 x 190 mm	21.1 kg	27 kg
	17.4 x 18.9 x 3.5 inch	23 x 24.4 x 7.5 inch	46.4 lb	59.4 lb
RKP2419 with KVM	441.6 x 480 x 88 mm	585 x 620 x 190 mm	21.5 kg	27.4 kg
	17.4 x 18.9 x 3.5 inch	23 x 24.4 x 7.5 inch	47.3 lb	60.3 lb

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